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## IT Support / System and Network Technician



### Skills Validations:

“Insure the maintenance and the repair of PC in a network environment, associated to technician's profession PC and networks ” ( TPC1)

“Supply a general support at phone distance Helpdesk, associated to technician's profession PC & networks ” (TPC 3)

- **Cisco Certified Network Associate 200-120 : CCNA v5 Certified 2014-2017**
- **Microsoft Certified Professional : Installing and Configuring Windows Server 70-410**

### Skills and knowledge:

Introducing and integrating new technologies into existing data center environments. Applying operating system audits and updates. Answering technical queries and assisting user		
Responsibility for security		
Documenting the configuration of the system. Troubleshooting any reported problems		
<p><b><u>Administration :</u></b></p> <ul style="list-style-type: none"> <li>• Exchange Windows, Linux and MacOSX workstations</li> </ul>	<p><b><u>Windows Server :</u></b></p> <ul style="list-style-type: none"> <li>• Installation, configuration</li> <li>• AD, DNS, File Server, GPO.</li> </ul>	<p><b><u>Security:</u></b></p> <ul style="list-style-type: none"> <li>• Juniper, Cisco, Zyxell, Watchguard, DDWRT, OPENWRT</li> </ul>
<p><b><u>Virtualization :</u></b></p> <ul style="list-style-type: none"> <li>• Vmware, Vsphere, ESXI and HyperV</li> </ul>	<p><b><u>Network:</u></b></p> <ul style="list-style-type: none"> <li>• Juniper Cisco: Routing, Switching, Vlans, ACL</li> </ul>	<p><b><u>Server Backup:</u></b></p> <ul style="list-style-type: none"> <li>• Windows Server Backup, Veeam Backup, BackupExec, Cron</li> </ul>
<p><b><u>Linux:</u></b></p> <ul style="list-style-type: none"> <li>• Installation, Configuration of servers, FreeRadius, Web, File Server.</li> </ul>	<p><b><u>Hardware:</u></b></p> <ul style="list-style-type: none"> <li>• Assembling, upgrade of ram, placing hard disks, bios configuration.</li> </ul>	<p><b><u>NAS:</u></b></p> <ul style="list-style-type: none"> <li>• Synology, OpenMediaVault, FreeNAS, OwnCloud.</li> </ul>

### **Professional experiences:**

03/2015 - 18/12/2015:

Systems and Networks Engineer at Damnet SCRL, in Namur

2007 - 2012 :

Administrative Employee in the Study of Bailiffs Leroy and Partners, in Brussels, Administrative skills with helpdesk support first line

10/2007 - 11/2007 :

Administrative Support in Delta Lloyd Bank, Brussels

08/2004 - 08/2005 :

Administrative Support at Securex, Brussels

### **Studies and Trainings:**

2016 - 2022 :

Baccalaureate in Computer Technologies - IESN Henallux in Namur.

Realization of a thesis on the subject: "*Integration of a Freeradius network access control by MAC authentication: Case study of the municipality of Dinant*".

Baccalaureate studies followed completely, but diploma not obtained close to a few credits.

2016 :

Introduction to Html5, CSS3 and Javascript as Online Trainings - Technofuturtic

2013 – 2014 :

Basics of System and Network / Cloud Consultant - Technobel :

Cisco and Juniper Technologies, ITIL v3, Exchange, Virtualization Technologies Security , Windows Server and Storage Networks.

2007 :

Success of the first test to the Police and Dutch courses - Nederlands Academy, Brussels

2005 - 2007 :

First year of the High school diploma in Psychology - ULB in Brussels

1999 - 2005 :

CESS secondary general, sciences option - secondary school Emile Jacquain, Brussels)

### **Spoken Languages:**

<u>French</u>	<u>English</u>	<u>Dutch</u>
Native language, writing emails, letters, of procedures.	Drafting emails/letters, good technical knowledge, written and spoken	Basic knowledge

### **Assets:**

Precise, methodical, rigorous and diligent, respectful of the rules, good analysis especially for problem solving, team spirit. Open Source, privacy, security and Free Software are also part of my interests.