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Rue des Crétias 18	www.techtux.be	Born on June 30th, 1987
5500 Falmignoul	be.linkedin.com/in/benjaminGailly/	Married
0479/26.79.10		Driving Licence B

IT Support / Junior System & Network Engineer



Skills Validations:

“Insure the maintenance and the repair of PC in a network environment, associated to technician's profession PC and networks ” (TPC1)

“Supply a general support at phone distance Helpdesk, associated to technician's profession PC & networks ” (TPC 3)

Cisco Certified Network Associate 200-120 : CCNA v5 Certified 2014-2017



Microsoft Certified Professional : Installing and Configuring Windows Server 70-410



Skills and knowledge:

Introducing and integrating new technologies into existing data center environments. Applying operating system audits and updates. Answering technical queries and assisting user		
Responsibility for security		
Documenting the configuration of the system. Troubleshooting any reported problems		
<u>Administration:</u> <ul style="list-style-type: none"> • Microsoft Office 365 / Exchange • Windows, Linux and MacOSX workstations 	<u>Windows Server :</u> <ul style="list-style-type: none"> • Installation, configuration • AD, DNS, Shared Folder, GPO. 	<u>Security:</u> <ul style="list-style-type: none"> • Juniper/Cisco/Zyxell/Sevrgate/Watchguard/ddwrt Firewalls
<u>Virtualization :</u> <ul style="list-style-type: none"> • Vmware, Vsphere, ESXI and HyperV 	<u>Network:</u> <ul style="list-style-type: none"> • Juniper Cisco: Routing, Switching, Vlans, ACL 	<u>Server Backup:</u> <ul style="list-style-type: none"> • Windows Server Backup, Veeam Backup, BackupExec, Cron
<u>Linux:</u> <ul style="list-style-type: none"> • Installation, Configuration and Troubleshooting servers. Mail, Web, File Server. 	<u>Hardware:</u> <ul style="list-style-type: none"> • Assembling, upgrade of ram, placing hard disks, bios configuration. 	<u>NAS:</u> <ul style="list-style-type: none"> • Synology, Buffalo Terastation, OpenMediaVault, FreeNAS, OwnCloud.

Professional experiences:

03/2015 - 18/12/2015 CDD :

Systems and Networks Engineer at Damnet SCRL, in Namur

2007 - 2012 :

Administrative Employee in the Study of Bailiffs Leroy and Partners, in Brussels, Administrative skills with helpdesk support first line

10/2007 - 11/2007 :

Administrative Support in Delta Lloyd Bank, Brussels

08/2004 - 08/2005 :

Administrative Support at Securex, Brussels

Studies and Trainings:

2016 -

Baccalaureate in Computer Technologies at IESN Henallux in Namur.

2016 :

Introduction to Html5, CSS3 and Javascript as Online Trainings at Technofuturtic

2013 – 2014 :

Basics of System and Network / Cloud Consultant at Technobel :

Cisco and Juniper Technologies, ITIL v3, Exchange, Virtualization Technologies
Security , Windows Server and Storage Networks.

2007 :

Success of the first test to the Police and Dutch courses at Nederlands Academy, Brussels

2005 - 2007 :

First year of the High school diploma in Psychology at ULB in Brussels

1999 - 2005 :

Secondary general (Sciences option at the secondary school Emile Jacqmain, Brussels)

Spoken Languages:

French: mother language, mails, letters, procedures.

English: Speaking, Reading, Presenting, Mails, Letters, with technical knowledge

Dutch: basic knowledge

Assets:

General-purpose, methodical, rigorous and diligent, respectful of the rules, good analytical troubleshooting skill, team spirit.

Hobbies:

Books (Thriller, Fantastic, ..)

Movies (Thriller, Horror, Fantastic, Comics, ..)

My family. Gnu/Linux, IT, and Security